Bendigo and Adelaide Bank 2010 interim results Bendigoand AdelaideBank February 15, 2010

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### Disclaimer



- Overview Mike Hirst
- Results Richard Fennell
- Going forward Mike Hirst





### Mike Hirst

**Group Managing Director** 





Issue	Our commitment	Our achievement
Dislocated debt markets	•Restructure balance sheet (~80% retail funding target) •Prudent and sustainable approach to credit growth •Short-term NIM contraction •Manage for profitability – not market share •Opportunistic targeting of wholesale/securitisation markets	<ul> <li>Low risk balance sheet (80%+ retail funded)</li> <li>Credit growth aligned to long-term funding capacity</li> <li>Improved profitability (NIM, NPAT and EPS)</li> <li>\$1b securitisation (Dec 2009)</li> </ul>
Short term revenue headwinds	Manage costs (particularly staff)     Short-term pain for long-term gain	•Overwhelming staff engagement and support (~75% unpaid leave participation) •Cost/income continuing to improve
Market instability	•Opportunistic approach to M&A during dislocation	•Macquarie margin lending, Rural Bank, TBS acquisitions
Demand on capital	•Conservative and prudent approach to capital •Broaden and strengthen shareholder base	<ul><li>Improved and high-quality capital ratios</li><li>Diversified and engaged shareholder base</li></ul>
Uncertain credit outlook	<ul> <li>Maintain and build on solid credit history</li> <li>Cautious approach to potential concern areas – FHOG; property development; geographical 'hotspots'</li> </ul>	•Improved credit quality •Low exposure to problem areas
Slowing credit/system growth	<ul> <li>Invest in businesses with strong growth dynamics</li> <li>Continued organic growth in core businesses</li> <li>Prepare and maintain capacity for economic turnaround</li> </ul>	<ul> <li>Increased exposure to margin lending (Macquarie)</li> <li>Maintained capacity in core businesses</li> <li>Continued branch expansion (25+ new branches)</li> </ul>

# Overview



Our result		
Financial performance	•Cash earnings \$139.7m     •Cash EPS 41.2¢     •Profit after tax before significant items \$134.2m	
Risk management	<ul> <li>Prudent provisioning</li> <li>% gross impaired loans to total assets, 50bp (41bp excluding Rural Bank)</li> </ul>	
Capital and dividends	•Tier 1 ratio of 8.95% •Interim dividend of 28.0¢	
Funding and liquidity	•85% retail funded, on balance sheet as at Dec-09 •11.79%* liquids, 99%* HQLA	

# Overview



\*as at 31 December 2009

### The future...

- Continued focus on asset growth at profitable prices
- Well positioned to realise revenue growth opportunities
- Cost to income improvement (income the predominant driver)
- Continued demonstration of our prudent and sustainable business model
- Opportunistic approach to M&A





#### Richard Fennell

Chief Financial Officer



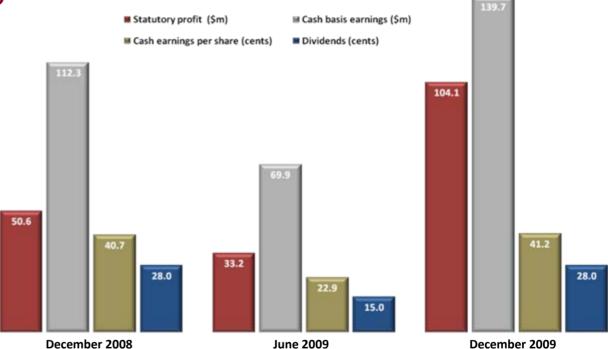


\$m	HY Dec 2008	HY June 2009	HY Dec 2009	% change (pcp)
Cash earnings	112.3	69.9	139.7	24.4%
Profit after tax before significant items	108.9	64.3	134.2	23.2%
Profit after tax	50.6	33.2	104.1	105.7%
Cash EPS	40.7¢	22.9¢	41.2 ¢	1.2%
Dividends per share	28.0 ¢	15.0 ¢	28.0 ¢	-



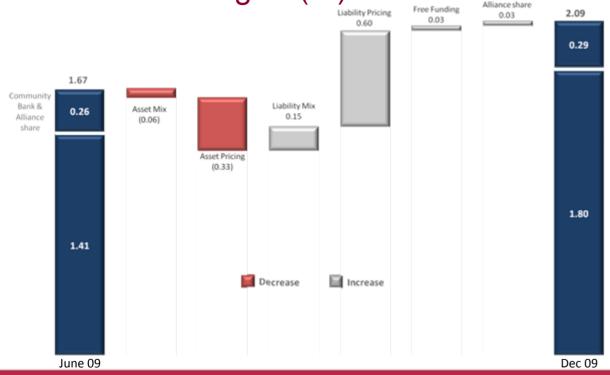
# Group performance

 Result was achieved with the flexibility of greater fundamental capital





### Net interest margin\* (%)



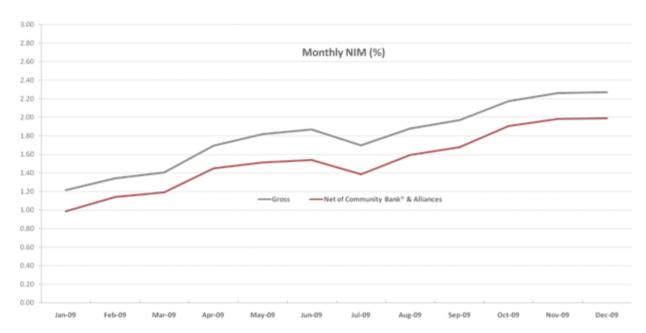
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- TD repricing has flowed through the balance sheet
- Liquidity levels managed down to longer-term trends
- Some margin expansion on the asset side
- Forecasts of an increasing official cash rate are expected to assist margins



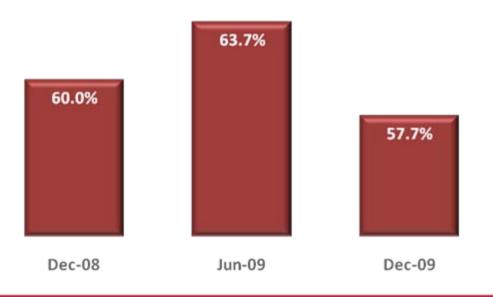
### Net interest margin

- Strong improvement in NIM
- TD repricing complete
- Current NIM run-rate of 2.27 per cent gross, and 1.99 per cent net of Community Bank<sup>®</sup> and Alliances





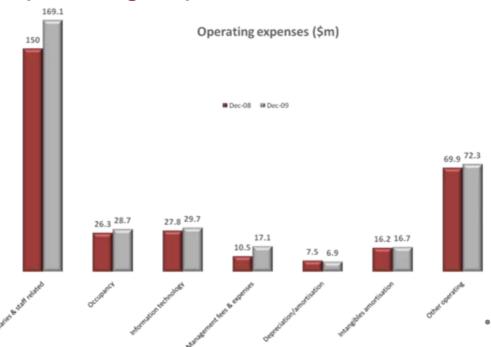
### Cost to income

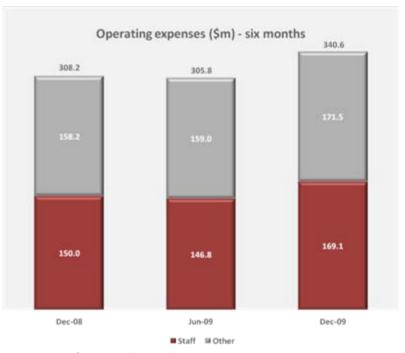


- Revenue drives ratio improvement
- Long-term cost to income of 55% realistic in medium term
- Retained capacity within the network



### Operating expenses





Approx. \$23m of increase over Dec-08 due to Macquarie margin lending and Rural Bank acquisitions



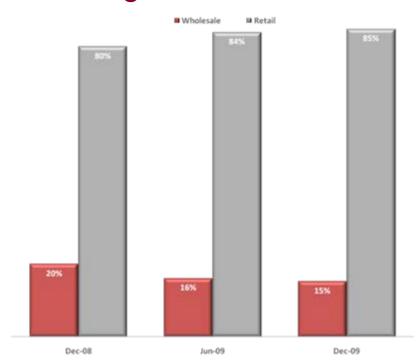
## Merger integration

- The Bank exceeded planned cost savings by December 2009
- All major IT and systems integration complete

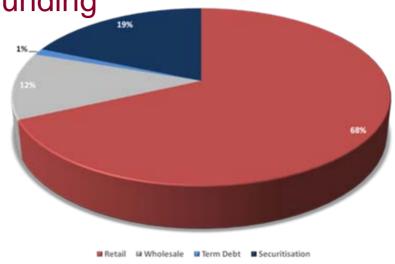




## Funding mix\*



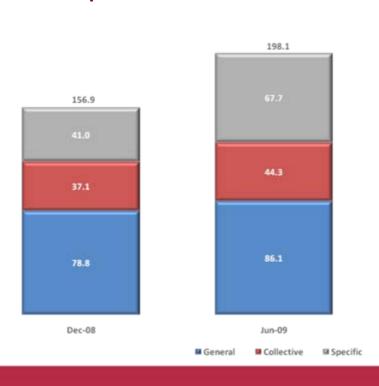
Total funding

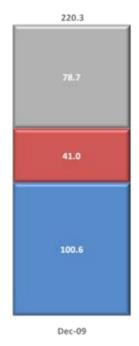


- Low-risk retail funding base
- Opportunistic approach to future securitisation and/or wholesale issuance



## Total provisions and reserves for doubtful debts (\$m)

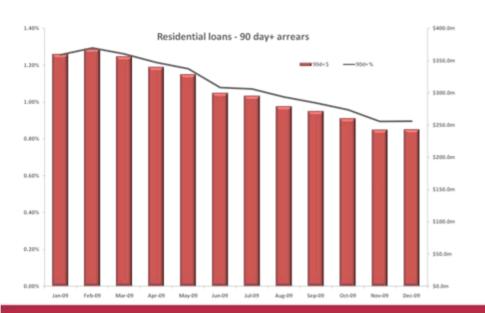


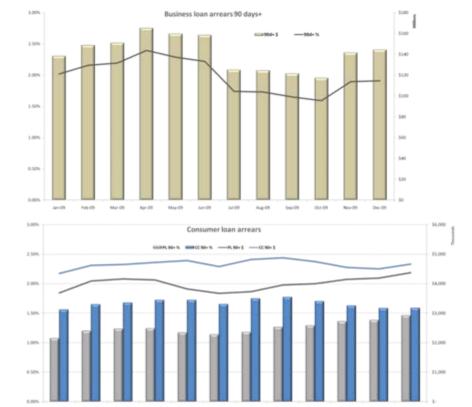


- Provisions increased \$7.7m over the past six months
- \$13.3m was acquired through the business combination with Rural Bank
- Provisions decreased on a stand alone basis



## Arrears performance\*





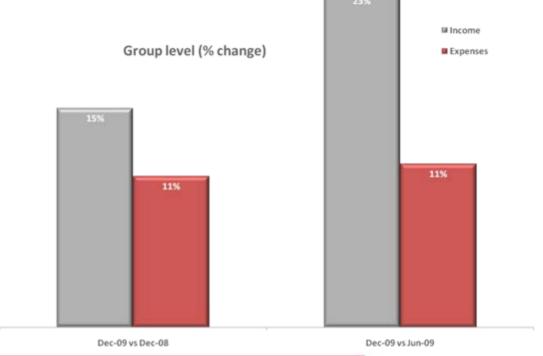
### Results



\*excludes Rural Bank 18

# Strong fundamentals at group level

- Strong cost controls
- Focus on efficiency
- Significant recovery in revenue





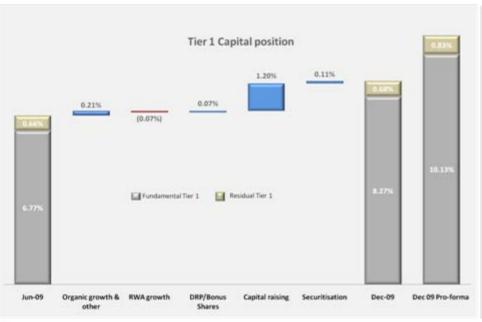
## Capital

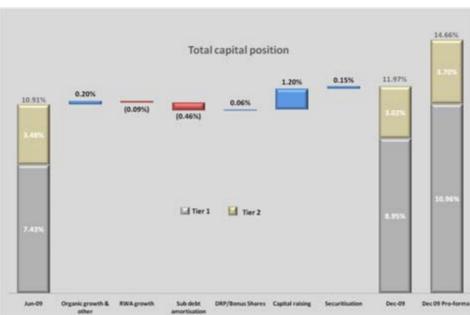
- Capital management will continue to reflect the low risk nature of the loan book
- Total capital 11.97%
- Tier 1 capital 8.95%
- Tier 1 capital position boosted by Aug/Sept capital raising of \$300m, ~120bp
- Thawing of securitisation markets also assisted





## Capital







### Mike Hirst

**Group Managing Director** 



### Our point of difference

- •Our group and business unit brands are strongly differentiated
- •The group enjoys high levels of customer, shareholder and community trust and advocacy

Attribute	Measure
Customer advocacy	World class Net Promoter Score of +33 (June 2009), Highest customer advocacy of any Australian bank 31% open advocates of Bank <sup>2</sup>
Customer satisfaction	Leading Australian bank in customer satisfaction <sup>3</sup>
Trust	#1 Australian bank <sup>4</sup>
Brand	Top 20 brand in Australia⁵
Corporate responsibility	#1 of Australian listed companies <sup>6</sup>
Sustainability	World's Top 10 sustainable listed companies <sup>7</sup>
Unprompted awareness	34% nationally <sup>2</sup>

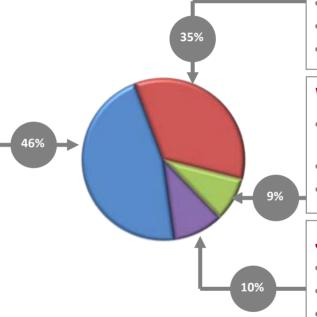
## Going forward



### Growth and opportunities

### **Retail Banking**

- 1.4m customers
- 1.9 products per person
- 442 branches
  - 191 Bank owned
  - 251 Community Bank® branches
- Strong pipeline of Community Banks
- Expect to open 25+ branches this financial year
- Liability led strategy
- Relatively immature network
  - 32% of branches three years old or younger



### **Third Party Banking**

- Margins improving
- Partners desire a genuine alternative
- Variable cost base
- Funding options emerging

#### Wealth

- Fundamentals remain attractive for margin lending
- Strong margins
- Potential regulatory support/stimulus

### JV and Alliances

- Rural Bank increased shareholding
- Suncorp ATM partnership
- Tasmanian Banking Services

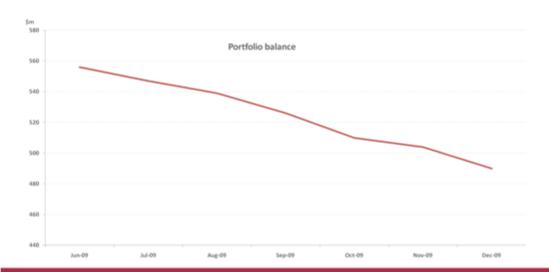
Going forward



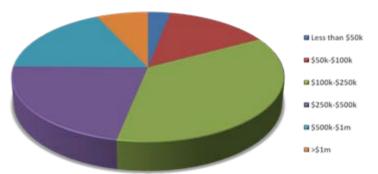
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### Towards a resolution

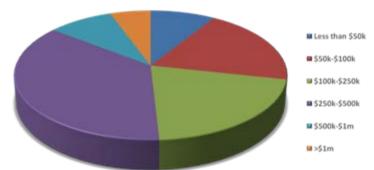
- Initial court actions commenced against borrowers
- We remain confident of our position
- Majority of arrears are 'strategic' borrowers have capacity to pay



#### Strategic arrears - composition of income by borrower



Strategic arrears - composition of net asset position by borrower



### **Great Southern**



### Outlook

#### Cautious optimism for the future

Low risk businesses and assets

### Potential upside

- Retained capacity in network for growth
- Re-opening of securitisation market
- Normalised credit spreads in wholesale funding markets
- Expansive share market growth





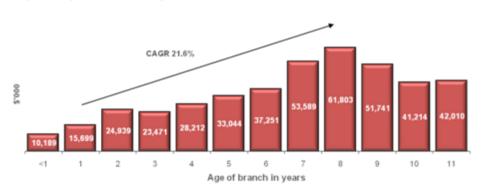
# Appendices

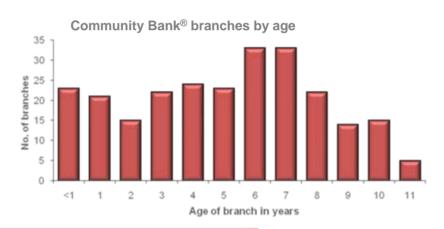


## Systematic growth in retail

- 23 branches opened in 2009
- 25+ branches to be opened in 2010
- Relatively immature network

#### Deposits per Community Bank® branches



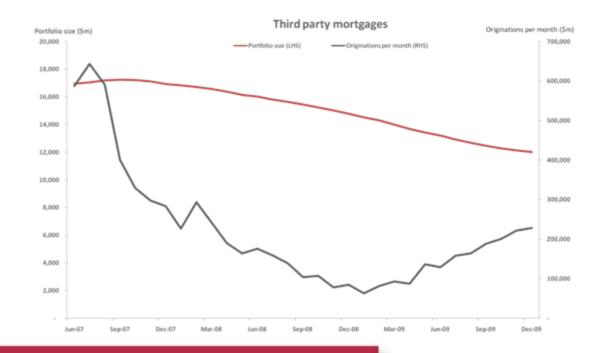


Going forward – Community Bank® and retail



## Opportunities in Third-Party Banking

- Opportunity now to grow the business
- Partners desire maintaining a genuine funding alternative
- Variable cost base
- Commissions have been adjusted
- Margins improving
- Focus shifting to growth

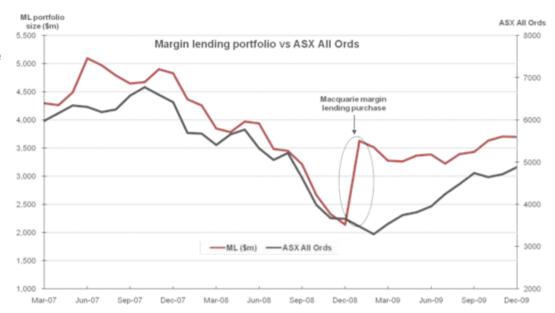


Going forward – Third Party Banking



### Fundamentals remain attractive for Margin Lending

- Customer appetite for risk and gearing is improving
- Independent margin loan provider of choice
- Strong long term relationships with many financial advisory firms
- Strong margins
- Low cost to income
- Capacity for significant growth
- Continued excellent credit quality



Going forward - Wealth



### Wealth management growth expected

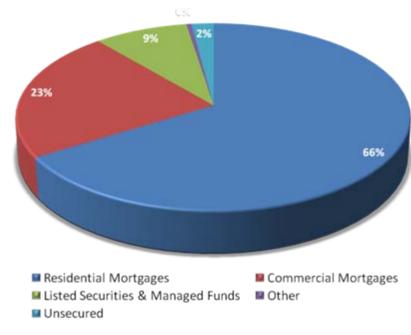
- Value chain under pressure
- Strong industry drivers remain ageing population, compulsory super
- Independence and trust to the fore an opportunity for a trusted institution
- Advice structure changing to meet customer preference bank's salaried planner model in place for three years
- Low investment to date allows flexibility to adapt to pending change





## Secure and low risk group loan portfolio

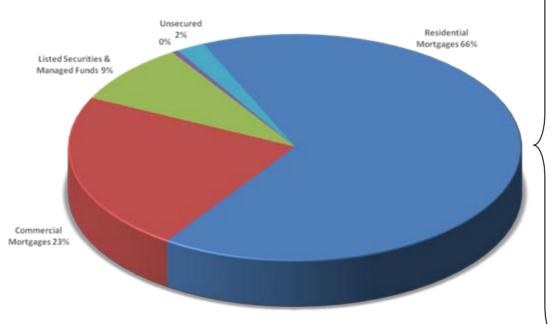
- 98% secured
- 75% secured by residential mortgages and listed securities
- Commercial mortgage increase due to Rural Bank
- Residential lending
  - improvement in arrears observed in 1<sup>st</sup> half 2009 continued
  - average LVR 65%\*
- Margin lending
  - average LVR 39%
  - 89% of portfolios held ≥ 4 stocks
  - negligible arrears







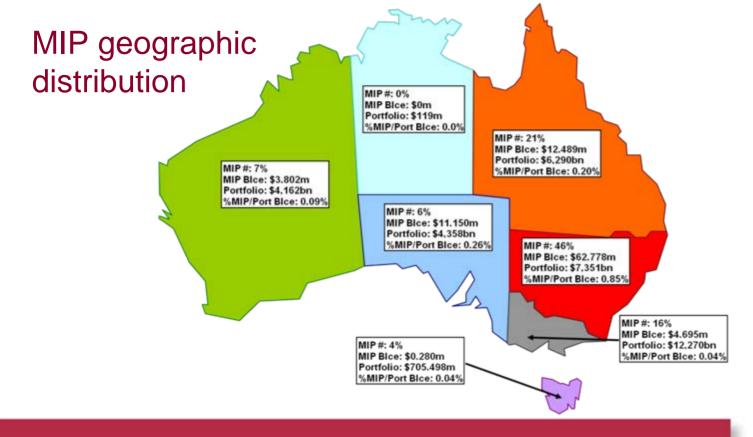
# Portfolio breakup – total \$42.2bn



Mortgages	Dec 09
Owner occupied	64.1%
Investment	35.9%
Lo Doc	7.8%
Retail mortgages	53.2%
Third Party mortgages	46.8%
Mortgages with LMI	39.0%
Mortgages without LMI	61.0%
Customers ahead 3 payments or more	45.2%
Customers ahead 3 monthly payments or more	42.4%
Average loan balance	\$143k
90+ days past due	0.9%
Impaired loans	0.1%
Specific provisions	0.03%
Loss rate	0.02%

Credit

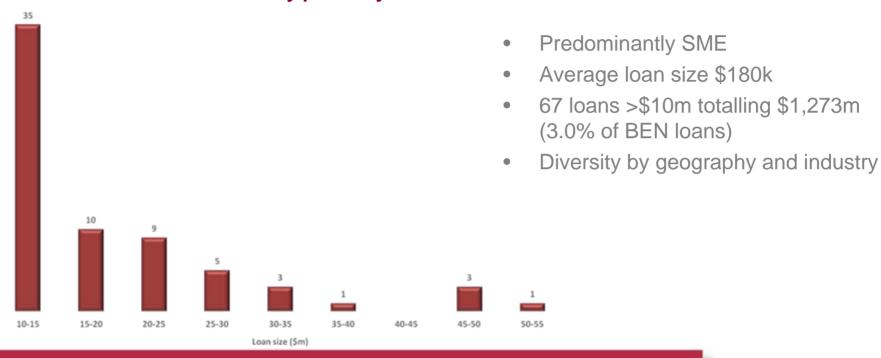




### Credit



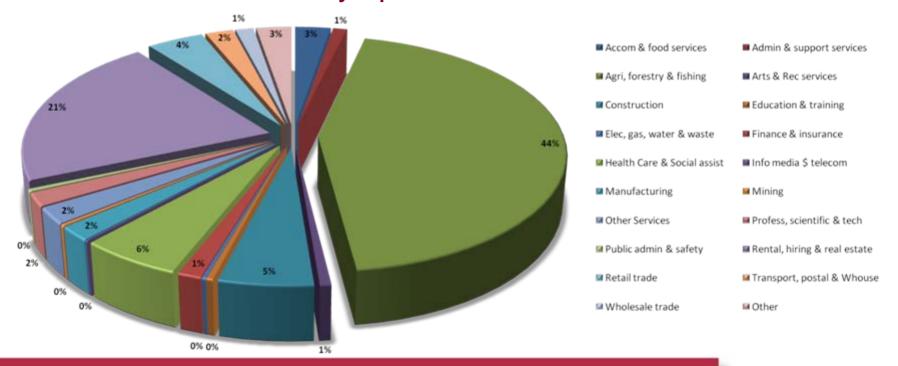
### Commercial loans typically small







## Commercial – industry split\*



### Credit



### Home loan stress testing results benign

- Harsh recession scenario based on experience of UK recession (1992) which saw:
  - Up to 6 fold increase in delinquency rates from peak to trough
  - Unemployment around 10%
  - Interest rates of 14%
  - Up to 30% fall in property values

Expected Loss (\$m)	Trough PD stress factor			
Property Value	x2	x4	х6	<b>x8</b>
No decrease	8.3	20.8	31.2	44.0
10% decrease	9.1	22.6	33.8	47.6
20% decrease	10.0	24.9	37.2	52.4
30% decrease	11.1	27.7	41.5	58.3

- Forecasted probability of default (PD) for next 12 months estimated at 2.09x trough PD
- Expected loss for next 12 months estimated at \$8.8m for on balance sheet loans
- Expected loss under harsh recession scenario was \$41.5m
- Under most severe stressed conditions, expected loss totals \$58.3m for on balance sheet loans

### Credit









### Borrower characteristics

Borrower profile*	% of portfolio		
Income > \$100k	79%		
Net assets > \$500k	66%		
Loan balances < \$250k	84%		
Professional (by occupation)	66%		

### **Great Southern**



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