# Online Meeting Guide



## Step 1

Open your web browser and go to <a href="https://meetings.openbriefing.com/agm/BEN25">https://meetings.openbriefing.com/agm/BEN25</a>

## Step 2

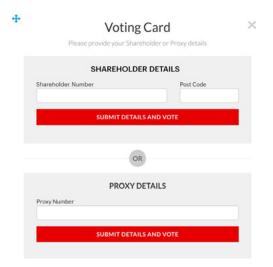
Log in to the portal using your full name, mobile number and email address.

Please read and accept the terms and conditions before clicking on the 'Register and Watch Meeting' button.

#### 1. Get a Voting Card

To register to vote - click on the 'Get a Voting Card' button.

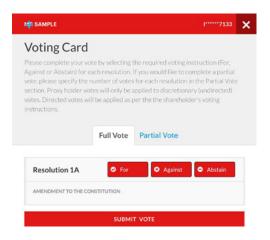
This will bring up a box which looks like this.



If you are an individual or joint shareholder you will need to register and provide validation by entering your shareholder number and postcode.

If you are an appointed proxy, please enter the proxy number issued by MUFG in the PROXY DETAILS section. Then click the 'SUBMIT DETAILS AND VOTE' button.

Once you have registered, your voting card will appear with all of the resolutions to be voted on by shareholders at the AGM (as set out in the Notice of Meeting). You may need to use the scroll bar on the right hand side of the voting card to view all resolutions. Shareholders and proxies can submit either a Full Vote or Partial Vote. Voting will end five minutes after the close of the AGM. Once voting has been closed no submitted voting card can be changed.



#### **Full Votes**

To submit a full vote on a resolution, ensure you are in the 'Full Vote' tab. Place your vote by clicking on the 'For', 'Against', or 'Abstain' voting buttons.

#### **Partial Votes**

To submit a partial vote on a resolution, ensure you are in the 'Partial Vote' tab. You can enter the number of votes (for any or all) resolution(s). The total amount of votes that you are entitled to vote for will be listed under each resolution. When you enter the number of votes it will automatically tally how many votes you have left.

Note: If you are submitting a partial vote and do not use all of your entitled votes, the un-voted portion will be submitted as No Instruction and therefore will not be counted.

Once you have finished voting on the resolutions, scroll down to the bottom of the box and click on the 'Submit Vote' or 'Submit Partial Vote' button.

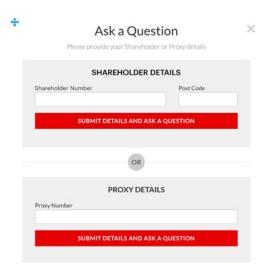
You can edit your voting card at any point while voting is open by clicking on 'Edit Card'. This will reopen the voting card with any previous votes made.

### 1. How to ask a question

Note: Only verified shareholders, proxyholders and corporate representatives are eligible to ask questions.

If you have yet to obtain a voting card, you will be prompted to enter your shareholder number and postcode or proxy details before you can ask a question. To ask a question, click on the 'Ask a Question' button either at the top or bottom of the webpage.

The 'Ask a Question' box will pop up and you have the option to type in a written question of ask an audio question over the phone line.



In the 'Regarding' section click on the drop down arrow and select the category/resolution for your question. Click in the 'Question' section and type your question and click on 'Submit'. A 'View Questions' box will appear where you can view your questions at any point. Only you can see the questions you have asked. If your question has been answered and you would like to exercise your right of reply, you can submit another question.

Note: the Bank will do its best to address all questions.

# **Phone Participation**

#### What you will need

a. Land line or mobile phone

b. The name of your holding(s)

c. To obtain your unique PIN, please contact MUFG on +61 1800 990 363.

#### Joining the AGM via Phone

#### Step 1

From your land line or mobile device, call: 1800 717 441 (within Australia) +61 2 9189 2004 (International)

## Step 2

You will be greeted with a welcome message and given instructions on how to participate in the AGM. Please listen to the instructions carefully.

At the end of the welcome message you will be asked to enter your PIN followed by the hash key. This will verify you as a holder and allow you to ask a question on the resolutions at the AGM.

#### Step 3

You will be greeted by a moderator. Once the moderator has verified your details you will be placed into a waiting room and will hear music playing.

#### Step 4

At the commencement of the AGM, you will be admitted to the AGM where you will be able to listen to proceedings.

#### **Asking a Question**

#### Step 1

When the Chair calls for questions on each resolution, you will be asked to press \*1 on your keypad should you wish to raise your hand to ask a question.

#### Step 2

The moderator will ask you what item of business your question relates to. Let the moderator know if your question relates to general business or the resolution number. Your questions will be taken over the phone by the moderator and will then be put into the online queue.